

RASPY RESOURCES

WHO TO DISPATCH

ANSWER SHEETS SETS 1-4

This resource book was created as an answer sheet as you work through each video of Who to Dispatch practice playlist on The Raspy Dispatcher youtube channel.



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FOUR

DECISION MAKING RULES

In the Critical test, you will encounter a decision-making section that operates under four specific rules. This section demands that you rely solely on these rules without any prior dispatch knowledge or assumptions.



Police Department should be dispatched when someone is attempting or threatening to physically harm another person, or has actually physically harmed another person, or when a person causes or is in the process of causing harm to another person's property.



Emergency Medical Service should be dispatched when there is an emergency medical condition requiring intervention by medically trained personnel.

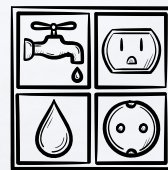


Fire Department should be dispatched when there are immediate signs of a fire in progress (such as flames or smoke), when a fire alarm is sounded, or when a person trapped or confined needs to be rescued or released.



Public Utility should be dispatched when a problem is associated with malfunctioning or broken public water systems, electric power systems (including, but not limited to, electrical power lines, streetlights, and traffic signals), natural gas systems used for home heating, or blocked sewer drainpipes.

Who to Dispatch Set One



I've been bitten by a snake, and I can barely move. I think I'm having an allergic reaction



Police



Fire



EMS



Utilities



A tree just fell on the power lines in my yard, and there are sparks and flames. I think it's a fire hazard.



Police



Fire



EMS



Utilities



Someone just attacked me, im okay but they took my wallet.



Police



Fire



EMS



Utilities



I'm stuck, and the flames are getting closer. " before the line disconnected.



Police



Fire



EMS



Utilities



I can hear a fire alarm going off in the area. I am not sure what building it is coming from.



Police



Fire



EMS



Utilities



The strong winds have brought down power lines in our neighborhood, and they're sparking.



Police



Fire



EMS



Utilities



We're being held hostage in the bank, and the assailant is making threats.



Police



Fire



EMS



Utilities



I've been in a terrible car accident, and I can't feel my legs. I think my spine's injured



Police



Fire



EMS



Utilities



Someone just took my package off my front porch! I have surveillance!



Police



Fire



EMS



Utilities



Police



Fire



EMS



Utilities



My child swallowed something small, and now they're choking. I think they can't breathe,



Police



Fire



EMS



Utilities



Police



Fire



EMS



Utilities



I've been bitten by a snake, and I can barely move. I think I'm having an allergic reaction



Police



Fire



EMS



Utilities



Police



Fire



EMS



Utilities



My neighbors are out of town, and I see smoke coming from the garage!



Police



Fire



EMS



Utilities



Police



Fire



EMS



Utilities



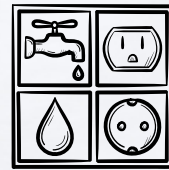
The wildfire is spreading rapidly, and it's approaching our neighborhood.

There seems to be a pipe burst in the street, its shooting up into the air.

Im looking out my window and can see someone hitting this car with a baseball bat!

I just passed Carmichael St and San Louis and all the lights are out.

Who to Dispatch Set Two



The vehicle flipped over and they cant get out, they are stuck!



My child accidentally ingested a toxic substance, and they're showing severe symptoms of poisoning.



I just drove down my street and at least three street lights have burnt out. It is so dark now!



This guy seems very intoxicated, he keeps threatening to fight everyone!



I have a terrible headache and I cant stop throwing up.



The street light appears to be broken it takes a really long time to change from red to green.



This person just climbed into my neighbors window, they are out of town.



My oven is on fire, I cant out it out myself!



I'm having extreme difficulty breathing, and my chest hurts



Police



Fire



EMS



Utilities



I see someone breaking into a parked car looks like they are going through the glove box.



Police



Fire



EMS



Utilities



You notice a traffic signal that appears to be malfunctioning, causing extended delays and confusion.



Police



Fire



EMS



Utilities



You notice flames and smoke originating from an electrical outlet or appliance in your home.



Police



Fire



EMS



Utilities



Your vehicle catches fire while you are driving or parked, and the flames are spreading.



Police



Fire



EMS



Utilities



I've been stung by a bee, and my throat is swelling rapidly.



Police



Fire



EMS



Utilities



A loud party is happening at the corner house, sounds like a fight is starting.



Police



Fire



EMS



Utilities



There is a blocked storm drain on your street, and heavy rainfall has resulted in localized flooding,



Police



Fire



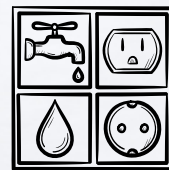
EMS



Utilities



Who to Dispatch Set Three



You come across a large and hazardous pothole in the road that has the potential to damage vehicles or create a traffic safety issue.



Police



Fire



EMS



Utilities



Police



Fire



EMS



Utilities



There is a fire in a multi-story building, and you are trapped or need assistance evacuating.



Police



Fire



EMS



Utilities



Police



Fire



EMS



Utilities



You detect a gas leak that has ignited, and you are unable to shut off the gas source



Police



Fire



EMS



Utilities



Police



Fire



EMS



Utilities



I've cut myself, and the bleeding won't stop, even after applying pressure



Police



Fire



EMS



Utilities



Vegetation has grown to the point where it obstructs road signs, making it difficult for drivers to see important traffic information.



Police



Fire



EMS



Utilities



Someone suddenly fainted and is unresponsive



Police



Fire



EMS



Utilities



Someone took my car! I came outside to go to work and its not here! I have the only key.



Police



Fire



EMS



Utilities



An explosion has occurred, and there is a resulting fire, potentially in a residential or industrial area.



Police



Fire



EMS



Utilities



You notice a section of the sidewalk or pavement that is severely cracked, broken, or uneven, posing a trip and fall hazard to pedestrians.



Police



Fire



EMS



Utilities



A couple is arguing in the middle of the street, now the female is throwing things at the male.



Police



Fire



EMS



Utilities



Several streetlights along a particular stretch of road are flickering on and off



Police



Fire



EMS



Utilities



My face is drooping, and I've lost feeling in one side of my body.



Police



Fire



EMS



Utilities



A building has partially collapsed, and there are multiple people trapped.



Police



Fire



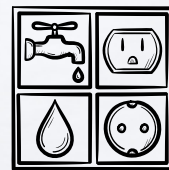
EMS



Utilities



Who to Dispatch Set Four



In a flash flood, a vehicle is submerged with occupants trapped inside, unable to exit safely.



I'm experiencing excruciating abdominal pain, and there's blood in my vomit



The pedestrian crossing signal at a busy intersection doesn't display the "walk" signal or is unresponsive



This man just broke the window to the liquor store with a brick!



In a school building, the fire alarm is activated, and students and staff are following evacuation procedures to exit the building.



A public water fountain in a park is broken or not functioning, leaving people without access to clean drinking water in a public space.



This man appears to be drunk and walking down the middle of the street.



Someone is having a seizure and has lost consciousness.



I have a very high fever, and I can't think clearly



Police



Fire



EMS



Utilities



Police



Fire



EMS



Utilities



The street appears to have a lot of water building up, caller is not sure why.

I was messing with my little brother and locked him in the closet, now it wont open.



Police



Fire



EMS



Utilities



Police



Fire



EMS



Utilities



Someone is yelling they have a gun, I am not sure what is going on!

I came out to my vehicle and someone slashed my tires.



Police



Fire



EMS



Utilities



Police



Fire



EMS



Utilities



Looks like the dumpster is on fire again, third time this week!

Someone has taken the stop sign at the corner of Main and Red St.



Police



Fire



EMS



Utilities



Police



Fire



EMS



Utilities



I'm feeling severe chest pain that's spreading to my arm and jaw