

# QUESTIONS TO ASK AT YOUR INTERVIEW

- ▶ Are your dispatchers dual trained to answer 911 and radio dispatch?
- ▶ What type of training is offered to new dispatchers?  
How long does training last?
- ▶ Are shifts assigned in order of seniority?
- ▶ What are your department's statistics on forced overtime?
- ▶ Does your department have a peer support group, or what resources are available for self-care?
- ▶ What are some examples of the support you provide for new dispatchers in your department?
- ▶ What are the opportunities for advancement available for dispatchers in your department?
- ▶ How is staff performance measured?
- ▶ What type of staff development opportunities do you support? Are there opportunities for training from outside the department?
- ▶ What is the call volume at your communication center?